Course Descriptions

General Sessions
Innovations in Optical Technology 2
Presented by Dan Sullivan
This is intended as presentations by 2 or more companies discussing their latest technologies for the optical industry. The time allotted for each presentation will be determined by the number of industry participants and will allow for a short round-table discussion by this panel of where they see the future heading with respect to their specialties.

Latest and Greatest in Contact Lenses
Presented by TBD
Description TBD

ABO Basic Exam Review
Domain I – Ophthalmic Optics (34%)
Presented by Brian Thomas
This three hour ABO basic review course will cover Domain 1 – Ophthalmic Optics. Domain I comprises 34% of the ABO Basic Exam. Topics to be covered include – Terminology, Prescriptions, Lens Characteristics, Lens powers and formulas, Multifocal, Lens Materials and Prism.

Domain II – Ocular Anatomy; Domain IV – Instrumentation; Domain VI – Laws, Regulations and Standards
Presented by John Braun
This two hour ABO basic review course will cover Domain II – Ocular Anatomy, Physiology and pathology of the Eye, Domain IV – Instrumentation and Domain VI – Laws, Regulations and Standards. Domain II comprises 7% of the ABO Basic Exam – Domain IV – comprises 16% of the ABO Basic Exam – Domain VI comprises 5% of the ABO Basic Exam

Domain III – Ophthalmic Products (23%); Domain V – Dispensing Procedures (15%)
Presented by Kim Strickler
This two hour ABO basic review course will cover Domain III – Ophthalmic Products and Domain V – Dispensing Procedures. Domain III comprises 23% of the ABO Basic Exam Domain V comprises 15% of the ABO Basic Exam.

NCLE Basic Exam Review
Domain I – Ocular Anatomy, Physiology and Pathology (10%); Domain II – Refractive Errors (8%);
Domain III – Instrumentation for Measurement and Observation (16%)
Presented by Janet Acara
Description TBD
Domain VI – Dispensing (10%); Domain VII - Follow-Up (19%); Domain VIII – Regulatory (5%)

**Presented by Janet Acara**

Description TBD

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**ABO Advanced Exam Review Courses**

**Domain I – Analyze and Interpret (38%)**

**Presented by Roy Ferguson**

This two hour ABO advanced exam review course will cover Domain I which covers 38% of the questions on the exam. Participants in the course will analyze customer's/patient's prescription; recognize limitations of the prescription; and assess medical abnormalities of customer's/patient’s vision.

**Domain II – Design, Fit, and Dispense Eyewear and Other Ophthalmic Devices (39%)**

**Presented by Maryann Santos**

This two hour ABO advanced exam review course will cover Domain II which covers 39% of the questions on the exam. Participants in the course will evaluate the customer’s/patient’s needs and wants; evaluate the parameters of new and old eyewear; design and market ophthalmic instrumentation and eyewear; educate customers/patients on products and performance; and apply ophthalmic professional and legal guidelines.

**Domain III – Use of Ophthalmic Instrumentation (23%)**

**Presented by Roy Ferguson**

This two hour ABO advanced exam review course will cover Domain III which covers 23% of the questions on the exam. Participants in the course will explain the use of ophthalmic instrumentation; analyze the utilization of dispensing instrumentation; determine method of fabrication and ordering; distinguish the uses of visual assessment instrumentation; and apply knowledge of legal and professional requirements for equipment maintenance.

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**NCLE Advanced Exam Review Courses**

**Domain I – Pre-fit, Preparation, and Evaluation (26%); Domain V – Administrative Procedures (9%)**

**Presented by Robert Russo**

This two hour NCLE advanced exam review course will cover Domain I and Domain V. Domain I comprises 26% of the NCLE Advanced Exam; Domain V comprises 9% of the exam.

**Domain II – Design, Fit and Dispense Standard and Specialty Lenses (31%)**

**Presented by Robert Russo**

This two hour NCLE advanced exam review course will cover Domain II and comprises 31% of the NCLE Advanced Exam.
Domain III – Patient Instruction and Delivery Procedures (17%); Domain IV – Routine and Emergency Follow-up Visits (17%)
Presented by Robert Russo
This NCLE advanced exam review course will cover Domain III and Domain IV, which each comprises 17% of the NCLE Advanced Exam.

Contact Lens Courses

Can This Presbyope be Saved?
Presented by Mike Gzik
Through the presentation of case histories, the participant will walk through various strategies for fitting and, more importantly, assessing visual situations that arise when fitting presbyopia contact lens patients. Some of the case histories are not complete successes, but are acceptable compromises. Different designs of oxygen permeable, hydrogel and other specialty lenses will be discussed. The methods include but are not limited to glasses, distance contacts and glasses, bi-focal contact lenses and monovision. Patient management, follow up procedures and instructions will also be discussed.

Contact Lens Insertion and Removal
Presented by Rachel Behdadnia and Monica Shea
This is a hands-on workshop. Tips and pearls on I & R will be reviewed. This workshop teaches participants different techniques on insertion and removal of all contact lens types. Everyone attending will have the opportunity to insert and remove lenses. This workshop will help to educate someone new to the field. Also experienced fitters will benefit from working through any issue by getting a second opinion, fine-tuning the skills you already possess teaching your patients this important skill. This workshop will build confidence on handling specialty contact lenses such as hybrid and scleral. At the conclusion of this presentation, the participant should be able insert and remove soft, rigid gas permeable, hybrid and scleral contact lenses.

Digital Photography Hands-On Workshop
Presented by Trudy Grout
It’s great for patient education, photo documentation and contact lens fittings. This course covers how to set up the shot, lighting strategies and slit lamp views.

GP Lens Hands-on Workshop
Presented by Ledonna Buckner
This hands-on participation workshop will involve the use of the biomicroscope to evaluate various GP lens designs. Participants will learn to evaluate the lenses using the appropriate slit lamp illuminations and fluorescein pattern interpretation. Designs may include but not be limited to corneal/keratoconic, intralimbal, post-refractive surgical and multifocal. Patients wearing various designs will be available for evaluation.
Irregular Cornea Concepts  
*Presented by Carri Ferguson*  
This course will discuss the corneal conditions and findings that are found in an irregular cornea. Corneal topography usage and interpretation will be discussed and how this important tool is critical when fitting an irregular cornea. Current contact lens modalities will be discussed that are commonly used to fit these eyes. Case histories will be used to demonstrate these lens modalities.

Kevin Tuohy Lecture  
*Presented by TBD*  
Description TBD

Microbiology Solutions Update  
*Presented by Carri Ferguson*  
This course will discuss the different bacteria that are commonly found in the environment. The current contact lens care systems that are available will be discussed and how the care system helps prevent contact lens related complications. The importance of proper lens care, patient hygiene and patient education will also be discussed.

New Lecturer Forum: Me and My Mentor  
*Presented by Dede Reyes*  
At the conclusion of this course each participant should have learned pearls for planning and presenting contact lens education, how to share knowledge in the contact lens industry and experience new presenters lecturing for the first time.

Presbyopia and Hybrid Lenses Workshop  
*Presented by Dede Reyes and Cris Garza*  
At the conclusion of this course each participant should have learned how to successfully address presbyopia with the use of hybrid lenses.

Scleral Lens Hands-on Workshop  
*Presented by Ledonna Buckner*  
This hands-on participation workshop will involve the use of the biomicroscope to evaluate various Scleral lens designs. Participants will learn to evaluate the lenses using the appropriate slit lamp illuminations, lens clearance and fluorescein pattern interpretation. The participant will learn to interpret lens clearance immediately after lens application using fluorescein, as well as how to flush fluorescein beneath the lens for follow up evaluation. Patients wearing scleral lenses will be available for evaluation.
The Why, Who, When and How of GP Fitting
Presented by Phyllis Rakow
You will learn how to select candidates for gas permeable lenses; current RGP materials and designs, including their unique fitting and handling characteristics, advantages and applications and how to interpret fluorescein patterns and solve common fitting problems.

Visual Rehabilitation of the Irregular Cornea with Contact Lenses
Presented by Buddy Russell
With the development of newer lens modalities such as custom soft lens, hybrids and scleras, GP corneal lens designs are used less frequently for management of irregular astigmatism than a few years ago. This course will discuss the various GP corneal designs and fitting techniques that should be considered as a first line of treatment for these patients.

What Would You Do? Decision Making in Contact Lenses
Presented by Jason Jedlicka, Vicky Sheppard, Mark Soper and Mike Gzik
This lecture will cover various complex contact lens situations and through polling the audience and a panel of experts, will discuss the various ways to manage these types of cases and help attendees improve their thinking process when approaching complex contact lens cases.

Spectacle Courses

Blue Perspective
Presented by Deborah Kotob
Participants will understand the effects of blue light on the ocular system in terms of color vision and acuity as well as its ability to cause photo damage to ocular tissues. Participants will understand blue lights effect on our circadian clock (rhythm); the non-seeing part of our visual system and the deleterious effects of blue lights disruption of the circadian rhythm. Participants will understand that advising the patient to protect their eyes from outdoor sources of blue light is essential. They will see a comparison of luminance (lux) from sunlight, tablet screens and handhelds and a comparison chart of the attenuation of blue light by currently available filters, absorptive tints and coatings.

Don't Fall Off Balance with Aniseikonia
Presented by Phernell Walker
Aniseikonia is more common than once suspected. These problematic prescriptions can create challenges even for the experienced optician and optometric technician. This course will explore the various methods of properly balancing aniseikonia the first time every time. Topics include: Aniseikonia determination, classic symptoms of aniseikonia, calculating spectacle magnification, a discussion of the factors effecting retinal image size disparity and designing how to design aniseikonic lenses.
Frame Materials, Selection and Adjustments  
**Presented by Diane Drake**  
This course begins with the basics of learning what all of the frame parts and classifications are and there are many. We will take an in-depth look at plastic and metal frame materials of today. This course continues with the Fundamentals of Frame adjustments, starting with the fitting triangle to ensure an individual and comfortable fit for the patient and a review of frame selection will be included.

Light the Eye and the Brain  
**Presented by Deborah Kotob**  
Participants will review and gain a deeper understanding of the importance of light, the eye and the brain to produce visual perception from the world around us. Participants will review the birth of a photon and how an Image is formed by our visual system. Photo transduction, color vision, both trichromatic theory and opponent process theory will be reviewed. Participants will experience first-hand some of the Gestalt Principles related to how the brain organizes and interprets information from light along with some interesting optical effects and illusions. There will be a summary on the importance of protecting sight from photo damage...just as light giveth sight so can it taketh sight away!

Low Vision for the Optician  
**Presented by Kara Pasner**  
Low vision is an often overlooked area of vision care that can help certain patients tremendously and boost a practice’s revenue at the same time. In this course, we will learn how to identify low vision patients and help them by selecting the proper low vision aid.

Pediatric Myopia...Can We Slow It Down?  
**Presented by Marcela Frazier**  
The prevalence of myopia is rapidly increasing. Patients and parents are interested in finding out what works in helping them slow down the fast progression of it so that they can end up having -3.00 glasses instead of -7.00! The most recent research for the prevention of myopia progression studies have incorporated PALs, Multifocal contact lenses, and even increased physical activity. This one-hour course will review the current research findings in the prevention of myopia progression.

Spanish in Eye Care  
**Presented by Marcela Frazier**  
This two-hour interactive course will provide the attendees with language tools to better communicate with the Spanish-speaking patient. The focus will be on phrases used in the eye exam, interactions in the optical, and communications necessary to take care of patients who only speak Spanish. The attendees will also receive a CD with audio recordings of each part of the interactions necessary to best serve these patients.

Take the Mystery Out of Refraction  
**Presented by Phernell Walker**  
Have you ever wanted to know how to perform a subjective refraction? Have you ever wanted to know the relationship between the refractive state of the eye and a prescription for glasses? If you answered
yes, this course is for you. This course will explore the theory of refracting and the steps to perform a subjective eye exam and how the final prescription relates to ophthalmic lenses used to correct the various refractive errors.

**The Art of Troubleshooting Rx Complaints**  
*Presented by Diane Drake*  
Troubleshooting prescription complaints often begins with identifying what the problem is and whether it is real or perceived. This course presents information that can help the participant to look at the reality of perception without prejudging, and find solutions to both real and perceived complaints while turning lemons into lemonade.

**The Optics of Strong Lenses**  
*Presented by Laurie Pierce*  
As lens powers increase, our knowledge of aberrations/prism becomes more important. Simply moving the configuration (vertex distance, pantoscopic tilt, and wrap angles) in relation to the eye changes the optics, hence, the visual experience. This course will outline the optical problems that result with higher powered lenses, and the optical solutions that follow. Paying attention to the changes in optics in stronger lenses can make all the difference in the world between adequate vision and excellent vision.

**Troubleshooting Prism**  
*Presented by Phernell Walker*  
Prescriptions with prism can create some unique challenges. This fun and interactive course explores both prescribed and accidental prism. Students will learn about Geometric Optics of Light, Prentice Rule, decantation, Prescribed Prism - Therapeutic vs. Adverse Prism methods, prism distribution methods, verify prescribed prism, compounding and resolving prism, and prism thinning.

**Understanding the Relationship Between Refraction and Rx**  
*Presented by Laurie Pierce*  
This course brings together the theories of refraction and how the refracting procedures tie in with the patients Rx. We will begin with a brief overview of the objective refraction process, comparing retinoscopy and vergences of the eye. Participants will compare refractive errors with vergences and relate this to the objective refractive process. Continuing with the subjective refraction, we will look at the concept of visual resolution and the order of cylinder refinement. Duochrome, Binocular Balance and measuring Add Power will round out the course. Understanding the relationship between the refraction and “the numbers” greatly enhances the dispensing experience for the optician and for the patient.
Business Courses

Combating Online Eyeglass Sales
Presented by Samantha Toth
Online eyeglass sales are becoming more and more of an obstacle for eye care professionals. This presentation will provide information and “hands-on” examples of what eyewear solutions are available online to your patients, pricing information and strategies of online retailers. This course is 100% based on results and purchases from a research study of online retailers and is designed to help offices complete against the online, low price eyeglass alternative.

Creating Customers for Life
Presented by Mohamed Ganem
As an eye care professional you strive to consistently provide exceptional service to your customers. You will gain the knowledge required to build a successful practice. Understanding the different types of customers will help you meet and exceed your customer’s expectations. Understanding every customer’s unique and specific needs will help you build and maintain a loyal customer base that will grow with your business.

Creating Patient Loyalty
Presented by Tami Hagemeyer
This is a course designed to promote proactivity in a hyper competitive market. We will examine the numerous eye care choices our patients are faced with daily. We will learn to cultivate a foundation of trust for new patients, while we continue to communicate proficiency with our loyal patients. Confidence has been proven to be the main criteria for our patient’s continued loyalty; and is palpable between the prescribing doctor and staff/team members. Together we will learn to develop confidence with each team member and the prescribing doctor, working together as a team utilizing each other’s strengths. We will discuss how to improve our visibility and create familiarity within our community. Familiarity that will enhance continued practice growth as new patients view us as recognizable.

Creating Remarkable Patient Experiences
Presented by Samantha Toth
While most practices talk about the importance of taking care of their patients and their focus on customer service, very few really create and deliver remarkable patient experiences. A remarkable experience is so different that anything else a patient has encountered that it makes them want to tell their friends and/or family about it. Word-of-mouth referrals are the most powerful form of advertising. This course will step through each touch point of a patient’s visit with your practice, and provide strategies and tactics to transform each touch point into something remarkable. You’ll learn how taking a fresh look at those you have the privilege to serve can change everything.

From Amateur to Superstar: How to OWN the Optical
Presented by Donna Suter
Develop your how-may-we-help-you skills. You will overview core competencies and receive advanced tips on mastering this important position. In addition, gain insights into the optician's role in explaining
vision plans and collections; and how to maximize the presence of other staff members or the doctor at your workstation. You’ll learn how to take control of patient interactions and leave understanding how to achieve production goals and balance repairs and dispensing.

**How to Write a Technical Article, Prepare and Present a Lecture, or Both**  
*Presented by Patrick Goughary and Mike Gzik*  
This presentation is designed to give attendees the background information, instruction and motivation to write a technical article for publication, prepare and present a lecture or both. It is suitable for all ophthalmic personnel and is beneficial for all levels of ABO and/or NCLE certificants.

**I’m a Great Optician – Now I Must Become a Businessperson**  
*Presented by Paul DiGiovanni*  
This course is designed to assist opticians that have spent their career in the lab, or as a dispenser, develop basic business skills. This session will discuss how to understand profit and loss statements, control cost of goods, understand financial ratios and profit margins/income statements. Examples will be provided of why an owner may want the optician to be more active in business operations. The main objective is to take away the fears that opticians may have and help empower them to learn financial information necessary to operate a business.

**Leadership Training for Opticians**  
*Presented by Mohamed Ganem*  
Every eye care professional strives to provide exceptional service to all their customers all the time. One of the most important ways to achieve this goal is to have a strong management team in place. Having strong management skills is a key. Understanding the diverse associate base and the way they learn and respond to authority is a key to building a successful practice. Having a great team in place will help eye care professionals build and maintain a loyal customer base that will grow with their business.

**More Apps for the Eye Care Professional**  
*Presented by Kara Pasner*  
The familiar phrase, “There’s an app for that!” also applies to eye care, with an abundance of ingenious eye-related apps available to download. But, there are more than 500,000 apps available in the iTunes marketplace alone. Sorting out what’s useful is not only time consuming, it’s also overwhelming, to say the least. With all of these choices, where do you begin to turn your device into an eye care professional’s dream? Here.

**Remakes, Warranties, and Common Sense**  
*Presented by Tami Hagemeyer*  
We all try to avoid them, but remaking a patient’s lenses is an inevitable part of our profession. We will uncover some of the most common and the most unusual causes for lens remakes. We will understand the origins of lens warranties. Learn to recognize and identify warranties, when it is appropriate to use them and when it is better not to use them. When we utilize our local laboratory to help identify habitual remakes, it allows us to educate our team, encouraging productivity (by eliminating those costly habitual remakes).
**Secrets to Leading and Implementing Change**  
*Presented by Samantha Toth*  
Whether you’re introducing a new product or updating processes in your office, introducing and implementing change is an uphill battle. No matter how necessary the change or how seemingly evident the need, change demands continuous hard work and a different way of thinking about processes and company culture. Leaders must find ways to help their team see the need for change and then inspire them to move toward it with confidence and urgency. This course is designed to help eye care professionals understand specific strategies to overcome the difficulties involved with implementing change in their practices.

**Task Specific Eyewear**  
*Presented by Tami Hagemeyer*  
Thousands of eye injuries occur daily, in homes, at work and while enjoying limitless hobbies. These injuries are ninety percent preventable when a patient is educated and becomes compliant with recommended protective eyewear. It is important our patients recognize that along with safety, task specific eyewear has been proven to increase and enhance productivity. We will discover the numerous lens styles and tints that are individualized for each patient’s personal requirements. Additionally, we will identify frame styles that encourage activity and enable our patients to reach their maximum performance. Our goal will be to reinforce our lens and frame knowledge while developing new marketing strategies to enhance multiple sales.

**The Art of Multiple Pair Sales**  
*Presented by Mohamed Ganem*  
You will gain an understanding of the importance of multiple pairs for your customer and you. You will learn how to start the conversation. You’ll know what questions to ask. You’ll learn how to ask the questions. Your goal is to uncover the customer’s needs. You’ll learn how to educate the customer and recommend the products that will address their needs and enhance their lifestyle. Overcome objections and show the value. Then close the sale.

**The Twenty-First Century Optician**  
*Presented by Donna Suter*  
Others may not be aware of how much you accomplish, but one thing is certain – without you, the optical would descend into chaos! Gain an understanding of how to put out fires and deal with difficult personalities. You will learn how to accurately assess situations using a series of standardized questions. You will also be exposed to examples of how to manage rapid change and delegate tasks to others while ensuring they will get done.

**Transitioning to a Paperless Optical**  
*Presented by Donna Suter*  
Evolving to paperless may be the beginning of increased optical efficiency and profitability. You will learn how to effectively capture patient data and utilize analytics to improve profitability from “an IT
challenged eye care professional.” Additionally, you will be given real-world examples and learn how your optical can benefit from technological advances and big data.

**Hands On Courses**

**Advanced Lensometry**  
*Presented by Tracy Bennett*  
This course is designed for the optician who has Lensometry skills like spotting optical centers and neutralizing basic prescriptions but wants to improve skills in measuring prism and multifocals.

**Compression Mounting Adjustments, Repairs, Assembly**  
*Presented by Richard McCoy*  
This course will cover basic repairs that are encountered in the modern Opticianry practice. The course will consist of a ten minute lecture to acquaint the participants with various tools to managing in-office repairs. Furthermore, supplemental tools and supplies will be discussed. Different procedures will be discussed to facilitate a variety of repair scenarios. The remainder of the course will be devoted to hands on practice exercise at five workstations.

**Fresnel Prism and Press On Optics Workshop**  
*Presented by Blair Wong*  
In this workshop, attendees will learn the application of press on optics (Fresnel prisms & Optical Lenses) in order to correct advanced vision conditions such as types of muscle imbalance and strabismus, anisometropia and presbyopia combined, severe myopia and hyperopia, retinitis pigmentosa, macular degeneration, and heminopia. Examples of advanced prism lens technology will also be presented.

**Introduction to Lensometry**  
*Presented by Tracy Bennett*  
This course will review the basics of Lensometry for the beginner optician or serve as a refresher or cross-training course. The attendee will learn how to neutralize a series of different spectacle prescriptions including spherical, spherocylindrical and multifocal lenses.

**Magnify Your Profits**  
*Presented by Richard McCoy*  
The purpose of this course is to expose the Optician/Participant to various magnifiers and devices available and how to utilize and recommend them to patients in the optical dispensary. By the year 2020, over 5 million people in the US will experience some sort of low vision or blindness issue. This course will help the participant to be an effective advocate for magnifying alternatives when traditional eyewear solutions fail.
**Mastering Lens Measurements**  
*Presented by Richard McCoy*  
This course will review how to do the most common spectacle lens measurements correctly to ensure your patient has the vision and visual comfort that the doctor intended.

**Ocular Dissection – Anatomy of the Eye**  
*Presented by Bill Underwood*  
Understanding ocular anatomy is a prerequisite for learning physiology and diseases. This course will feature careful dissection of cow eyes. Anatomic findings will be correlated with common disease entities.

**What Are All These Adjustment Tools**  
*Presented by Richard McCoy*  
Today’s demanding eyewear consumer wants fashion, great vision and eyewear that “fits like a glove”. This course provides the student with a functional knowledge of various hand tools and their usage in the adjustment of today’s modern frames.

**Refraction for Opticians Courses**

**Module 1: Vision for the 21st Century**  
*Presented by Maggie Sayers*  
Examining the history of refraction will make clear that it is and always has been part of the dispensing process. Therefore, understanding Refraction is necessary for opticians. The quality of the eyeglasses and contact lenses you dispense depends on the accuracy of the refraction. You will revisit optical theory, explore the equipment and analyze the flow of a refraction using the virtual phoropter. Understanding refraction will allow you to serve your patients better and be valued amongst eye care professionals. You will see how this introductory ten hour program will support your professional development.

**Module 2: Rx Analysis, Trial Frame, Documentation**  
*Presented by Maggie Sayers*  
It takes knowledge, passion and practice to master the art of refraction. And even the longest journey begins with the first step! In this second segment of the ten hour program you will begin to better understand refractive error and how to assess a patient’s vision. In the practical portion, you will study how and when to use a trial frame and document your findings. You will examine the Prescription Analysis Form, a proven method of record-keeping for opticians. You will review in detail how to analyze eyeglasses, record your findings, and make recommendations for next step actions.
Module 3: Anatomy and Physiology of the Eye & Retinoscopy Workshop
Presented by Maggie Sayers
How do our eyes actually work? Using a video study, you will examine the anatomy and physiology of the eye and find solutions for refractive errors by going back to basic optics. Remember Snell’s Law? Lens Formation? Focal Lens? They all play a role in understanding how refraction works. After the theory review you will begin your education in Retinoscopy. You will learn how to neutralize the refractive error of the eye using the retinoscope. As a key part of refraction education, retinoscopy will provide you with a better understanding of the eye, refractive error and the Rx.

Module 4: Refraction Workshop
Presented by Maggie Sayers
The phoropter is the primary instrument used to perform a subjective refraction. After you examine the parts of the phoropter you will get hands-on experience in performing a refraction. Understanding this key area of refraction will enable you to begin your journey towards mastering the skill of refraction. While it takes further studies and lots of practice to perfect the art of refraction, you will discover why it is so important to get the patient’s subjective input to finalize a refraction.

Module 5: Refraction Workshop; Refraction Refinement; Competency Testing; Practical Application of New Skills
Presented by Maggie Sayers
Practice, Practice, Practice! More hands-on refraction practice and skill development by understanding refinement techniques will be the focus in this module. Last but certainly not least, you will learn how to determine the add power. A competency test will give you a chance to demonstrate your knowledge and earn your certificate. The closing coaching session will identify new ways to practice your shiny new skills, make you a better optician, help your patients see better, and make you more successful in your work life.